

Molina Medicaid Mandates
The Requirement of ICD-10 Diagnosis
Code in Dental Claims









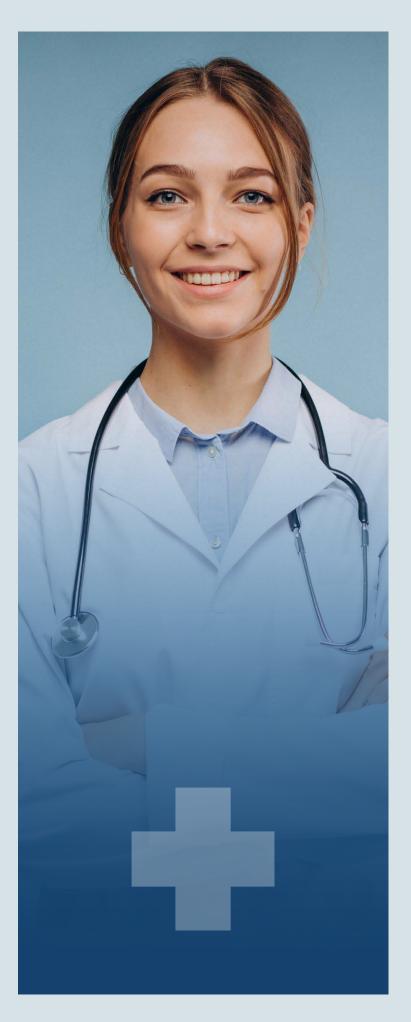


#### Overview

This whitepaper aims to provide an overview of the recent Molina Medicaid update in dental claims processing. Molina, a leading healthcare company, has implemented a new requirement for dental claims, mandating the submission of a dental-related International Classification of Diseases, Tenth Revision (ICD-10) diagnosis code along with the Current Dental Terminology (CDT) code that has come into effect from April 1, 2023.

This update aims to enhance the accuracy, efficiency, and clarity of dental claims processing while ensuring appropriate reimbursement for dental procedures. This whitepaper will explore the rationale behind the Molina update, discuss its implications for dental practitioners, and provide guidance on how to adapt to this new requirement.





### Introduction

Claim denials are common if dental professionals are not well-versed with ICD-10-CM diagnostic codes. Many plans, such as Medicare Advantage, Affordable Care Act (ACA), and Medicaid plans, require the application of ICD-10-CM codes on the dental claim.

Dental claims processing is essential for ensuring accurate reimbursement for dental providers. Molina Medicaid has recently implemented a new requirement for dental claims submission. This update mandates the inclusion of a dental-related ICD-10 diagnosis code alongside the CDT code.

The International Classification of Diseases, Tenth Revision (ICD-10) is a standardized system for classifying diseases and medical conditions and is shaping the future of clinical practice. The sooner dental professionals get started with how to use ICD-10 codes and CDT codes in dental claims, the better it is for them and their patients. For more on this latest transition, read the whitepaper.



# **Medicaid Update**

ICD-10 codes are adapted globally to facilitate the implementation of quality healthcare. ICD-10 is considered to be the foundation for identifying health trends and reporting diseases and health conditions. Healthcare providers and facilities across the world use ICD codes to diagnose, while insurance companies use that information to process claims accurately.

Recently, Molina Medicaid issued a new notice regarding claim submission effective from April 1, 2023, mandating the requirement of dental-related ICD-10 diagnosis codes to be submitted with the CDT code while submitting dental claims and failure to use the correct ICD-10 code will result in claim denials.

The objective of this new update is to offer quality healthcare to patients and accurate reimbursement to dental providers. Though, this is just the beginning!

#### A glimpse into the positive outcomes

## #1

#### **Better Clinical Documentation**

Using ICD-10 codes with CDT codes for dental claim processing allows dental professionals to have accurate and complete information about patients' conditions. ICD-10 codes help classify patients' dental and medical diagnoses accurately and communicate the information to dental providers, preventing errors in claim submission.

### #2

#### **Improved Patient Care**

One of the most significant benefits of the Molina Medicaid update is that dental claims will require a dental-related ICD-10 diagnosis code to be submitted with the CDT code. This will help create a more accurate picture of the patient's condition and allow a provider to allocate proper resources and care, enhancing patient care.

## #3

#### **Faster TAT for Billing and Fewer Denials**

Using ICD-10 code in dental claim processing will help reduce errors and confusion, leading to fewer discrepancies in the dental claim submission process. And, the more streamlined a claims submission process is, the faster it will be for dental providers to get paid.

# How Will The Molina Medicaid Update Impact Dental Providers?

If you are a dental care provider, you and your staff should be aware of both ICD-10 and CDT codes to process claims. Additionally, ICD-10 features thousands of codes, and learning an entirely new set of codes can be challenging and time-consuming.

The massive change in Molina Medicaid can pose a challenge to dental providers concerning the adaptability to the ICD-10 code with CDT while submitting dental claims. Dental professionals should have a team of dentists who knows how to use ICD-10 codes to prevent claim denials and run their dental practice successfully. However, it can be challenging to train dentists on how to use ICD-10 codes in dental billing, and it may take a lot of time and effort to implement it full-fledgedly.

#### The Solution!

#### "Starting to prepare as early as possible can be an advantage."

Given the hassles, the best option would be to get an upper-hand on the new coding system mandated by Molina Medicaid for dental claim processing. Online training programs include interactive video sessions, quizzes, and tests that can help dental professionals learn how to use ICD codes efficiently in a shorter period. Additionally, dental professionals can access learning materials online that entail the list of ICD-10 codes and references on how to use the codes in different circumstances.

However, considering the complexity of ICD-10 codes, the ideal option is to outsource your dental billing needs to professionals. With a team of experts who are certified professional coders and are up-to-date on the latest ICD-10 codes, dental care providers can be assured that there are fewer claim denials. Looking for a reliable company to outsource your dental billing needs? Capline can help.



### Capline Healthcare Management Can **Help You Keep Pace With The Latest Dental Coding Guidelines!**

Capline Healthcare Management is a leading healthcare assistance company in the United States. We have served over 400 dental practices in different areas of RCM and have marked a significant place in the industry. We have a team of highly skilled RCM professionals who not only deal in dental but medical billing as well. Capline has a certified team of professional coders who are well versed with the ICD-10 guidelines, AMA standards of billing and coding along with a strong knowledge base of Current Dental Terminology.

Practices onboard with us have been able to adapt to the new requirement, including implementing ICD-10 diagnosis codes in dental claims, ensuring accurate claim submission, and near-zero denials. Our team is already serving the requirement of ICD-10 billing on dental claims for other insurances such as Mississippi Medicaid and therefore is well aware about the implementation of those in dental billing.



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